



Prepare For Your Installation

We want you to be as well prepared as possible for the installation of your new flooring. There are a number of things you can do to make the day easier on you and your home.

Remove All Personal and Breakable Items

Prior to our arrival, please remove all personal items including fragile breakable things out of the room—including closets or wherever the new flooring is to be installed. These items include clothing, shoes, books, electronics, lamps, picture frames, loose items on top of furniture, jewelry, crystal, porcelain figurines, etc. Your overall goal is to move any times that could get broken.

Doors

Our installers may need to remove your doors to complete the installation. If the new carpet is thicker than your previous floor, your doors may need to be trimmed before they can be reinstalled. Our carpet installers do not perform carpentry work, so it will be your responsibility to trim the doors yourself or you may hire a qualified carpenter to do so.

Trim / Paint

Carpet installation requires the use of tools to stretch the carpet and we may touch the walls or baseboards to do so. Painted baseboards, woodwork, and paint may need retouching after the installation is complete. If necessary, this is your responsibility.

Removal of Old Floor

If you elect to remove the old flooring on your own, the old floor (including any padding, tackless, staples, etc.) must be completely removed, and the room left with a smooth sub-floor ready for new flooring. Any imperfections in the sub-floor may require additional preparation or patching, which will require an additional charge. Carpet Time can remove and dispose of old flooring for an additional charge. Arrangements should be made with your salesperson in advance.

Furniture

Remove all furniture from the areas to be carpeted. Furniture may be moved for an additional charge. If you did not make arrangements with your salesperson, the room needs to be cleared out prior to our installers' arrival. If we are moving your furniture, you will need to empty the contents of the furniture. There are some items we can not move and you should make arrangements prior to our arrival. This includes but is not limited to: pool tables, pianos, aquariums, exercise equipment, etc.



Temperature

It's a good idea to have your heating/air conditioning fully operational for a minimum of 24 hours before installation. The ideal temperature for the installation area is between 60 and 80 degrees Fahrenheit.

Children & Pets

Please make sure that any small children or pets are kept safely away from the work area on the day of your installation.

Electronics / Kitchen Appliances

We do not disconnect and reconnect electronics or kitchen appliances. All electronics including televisions, home theater systems, computers, etc. must be disconnected. If we are moving any appliances, all water and gas lines must be disconnected prior to our arrival.

Wall Art / Frames

Remove any frames or artwork from walls to avoid bumps and scratches.



Non-Prepped Room



Prepped Room